

**\$4.6M**

IN ANNUAL CITY-WIDE,  
COMMUNITY BENEFITS



INTEGRATED  
SERVICES



FASTER RESPONSES  
FOR VICTIMS

RESPONDING TO AN URGENT NEED  
ACROSS TORONTO - FOUNDED IN 2013

**>200,000**

cases of reported  
child abuse and neglect  
in Canada since 2013



**82,758**

cases of child abuse  
in Ontario in 2013



BETTER HEALTH AND  
JUSTICE OUTCOMES



LASTING BENEFITS  
TO SOCIETY

**\$15 BN**

TOTAL ECONOMIC COSTS TO  
CANADIAN SOCIETY AS A RESULT  
OF CHILD ABUSE AND NEGLECT

**60%**

OF CHILDREN WHO EXPERIENCE  
ABUSE LATER FACE SOME NEGATIVE PHYSICAL  
AND MENTAL HEALTH OUTCOMES AS ADULTS

BOOST  
CYAC'S  
YEARLY  
IMPACT



**625**

NEW  
INVESTIGATIONS

**1,224**

INTERVIEWS  
CONDUCTED

**315**

INDIVIDUALS RECEIVED  
ADVOCACY SERVICES

**169**

INDIVIDUALS RECEIVED  
CYAC-BASED MENTAL  
HEALTH COUNSELLING

**8**

CONTACTS WITH  
EACH CLIENT FAMILY  
ON AVERAGE

**96%**

OF CLIENTS ACCESSED  
COUNSELLING  
WITHIN 2 WEEKS

**\$500**

PER CHILD IN REDUCED  
HEALTHCARE COSTS



**\$3**

IN SOCIETAL BENEFITS WITH EACH  
DOLLAR SPENT ON BOOST CYAC

**A NATIONAL LEADER IN DELIVERING AN INTEGRATED AND INNOVATIVE MODEL THAT ENABLES BETTER COLLABORATION AND BETTER RESULTS**

Providing child-focused investigation, treatment, support services and advocacy through a single, integrated facility

Co-locates all essential services in one facility (including police, child protection, mental health clinicians, nurse practitioners and child advocates)

Better collaboration among professionals, efficient cross-referral between agencies, and a child-friendly environment geared to the victim's safety, health and recovery

Prevention programming, Internet child exploitation counselling referrals, assessment-directed therapy and child victim witness support

Improve mental health and criminal justice outcomes

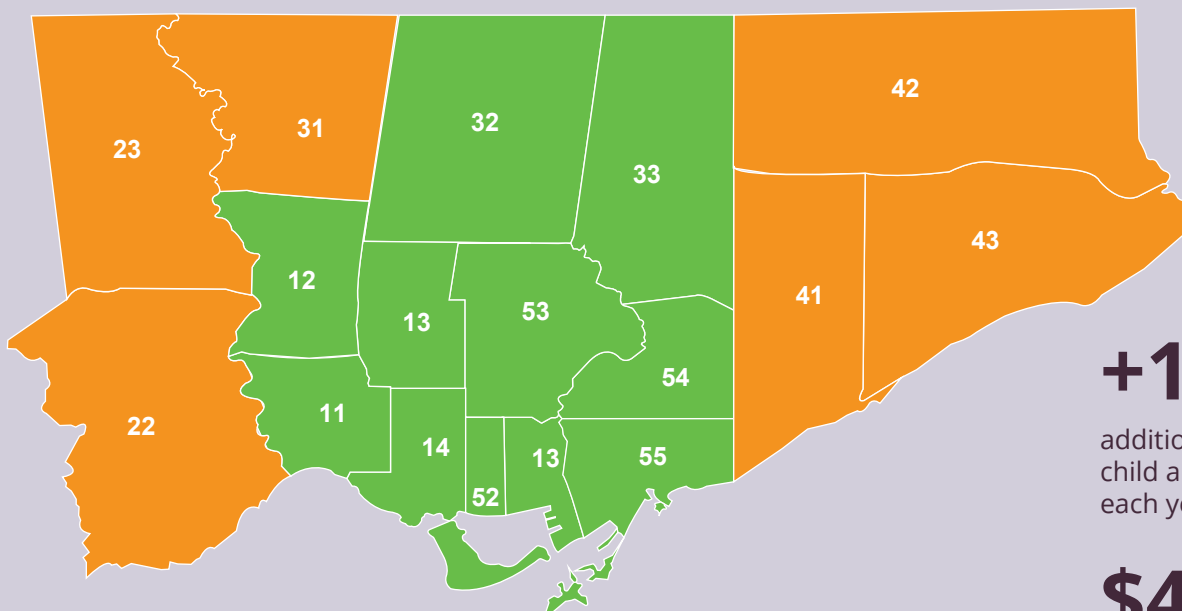
Largest facility of its kind in Canada, Boost CYAC has earned international praise

'On-the-ground' service delivery in Toronto's central neighbourhoods



**THE PROVEN, POSITIVE IMPACTS OF BOOST CYAC IN A FEW SHORT YEARS SHOW THE IMMEDIATE AND LONG-TERM BENEFITS ACHIEVABLE FOR YOUTH AND THEIR FAMILIES, FOR THE DEDICATED SOCIAL, SUPPORT AND JUSTICE PROFESSIONALS, AND FOR OUR SHARED SOCIETY**

**IF BOOST CYAC WAS EXPANDED TO REACH 100% OF TORONTO'S POPULATION**  
(representing six additional police divisions)



**+1,200**

additional cases of reported child abuse could be handled each year

**\$4.6M**

per year in benefits to society



To gauge the tangible outcomes of the Boost CYAC model, Deloitte performed an in-depth assessment of Boost CYAC's impact.

This 2017 study followed a mixed-methodology approach, using both significant change and social return on investment evaluations.

## REDUCED EMOTIONAL, FINANCIAL AND PHYSICAL HARDSHIP ON CHILDREN WHO EXPERIENCE ABUSE AND THEIR FAMILIES:

- A trauma-informed approach to investigations enables coordinated teams of law enforcement, child protection, advocates, medical and mental health professionals
- Faster access to therapeutic services means reduced behavioural, emotional and psychological consequences
- Interventions at the family level, including caregivers, which result in better outcomes for children and youth



"In a non-CYAC case, clients may have to wait six to 10 months before they receive their first therapy session."

– *mental health clinician*

**76%**

of applicable cases, caregivers were referred to individual counselling

**85%**

of all Boost CYAC cases conducted pre-investigation planning discussions, to minimize victim trauma

**96%**

of individuals referred to Boost CYAC mental health professionals received individual counselling within less than two weeks

## INCREASED ACCESS TO SERVICES FOR CHILDREN/YOUTH THAT HAVE BEEN ABUSED, AND FAMILIES:

- The Boost CYAC model increased the number, and timeliness, of individual referrals to community support services
- Faster consulting with medical and mental health professionals led to improved triaging of clients and accelerated the delivery of care to those with most urgent needs
- Boost CYAC advocates build longer relationships with children and families to offer additional support as needed



"If this case had not come through Boost CYAC, the CAS worker and police officer assigned to the case would have been primarily responsible for referrals. This process prolongs the time before the family actually receives services they need and puts the onus on the client to follow-up."

– *police officer*

**25%**

more referrals through Boost CYAC to support agencies than agencies not using the CYAC model

**8**

Boost CYAC Advocates contacts per child and family

# Deloitte.

## INCREASED CAPACITY OF PARTNER AGENCIES TO CONDUCT INVESTIGATIONS:

- Medical and mental health professionals offer immediate consultation on the best treatments for children
- Teams quickly collect investigative information and share case details. These interactions between partner agencies create consistency and stronger working relationships, for better outcomes
- Team-members can share innovative, trauma-informed approaches and improve practice leadership and procedures

**2-4**

hours saved per case for child protection, law enforcement and health professionals because Boost CYAC Advocates coordinate victim management and referrals



"In a non-CYAC case, I would have likely been required to ask (the child) to withhold his statement until a police officer came. Depending on the officer's caseload, (we) might have needed to wait several hours, all of which I could use to focus on other cases."

- child protection worker

## A SIZEABLE SOCIAL RETURN ON INVESTMENT:

The net benefit to society:



**LOWER RATES OF TRAUMA RELATED SYMPTOMS**

**\$3**

**IN SOCIETAL BENEFITS WITH EACH DOLLAR SPENT ON BOOST CYAC**



**LESS IMPACT ON CAREGIVER EMPLOYMENT**

**\$500**

**REDUCED HEALTHCARE COSTS PER CHILD**



**QUICKER ACCESS TO COUNSELLING SERVICES**

## BOOST CYAC PARTNER AGENCIES INCLUDE:



Radius Child & Youth Services™  
PREVENTION • INTERVENTION • RESEARCH



Victim/Witness Assistance Program