

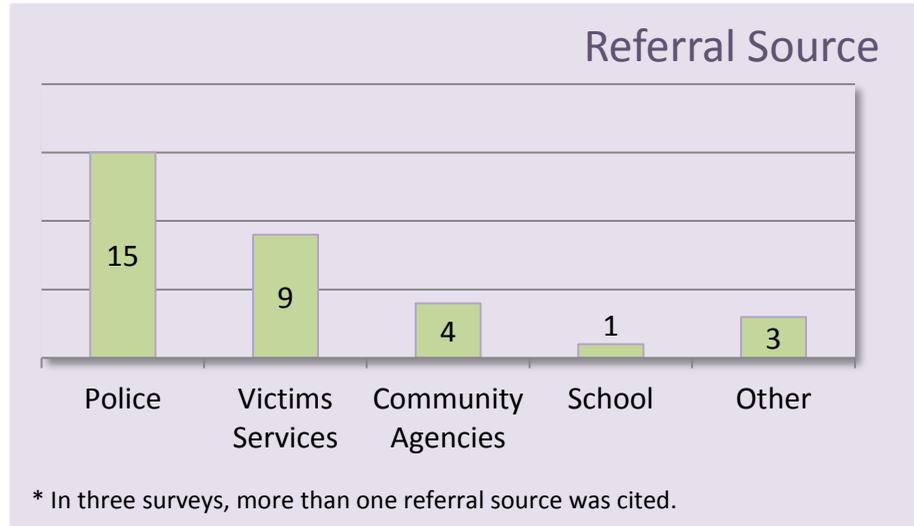
# Internet Child Exploitation (ICE) Program Survey Results

In January 2014, 65 satisfaction surveys were mailed out to families who had received service in the ICE Program.\* The mail-out had a 42% response rate. 27 completed surveys were returned which provided data for 61 clients.\*\*

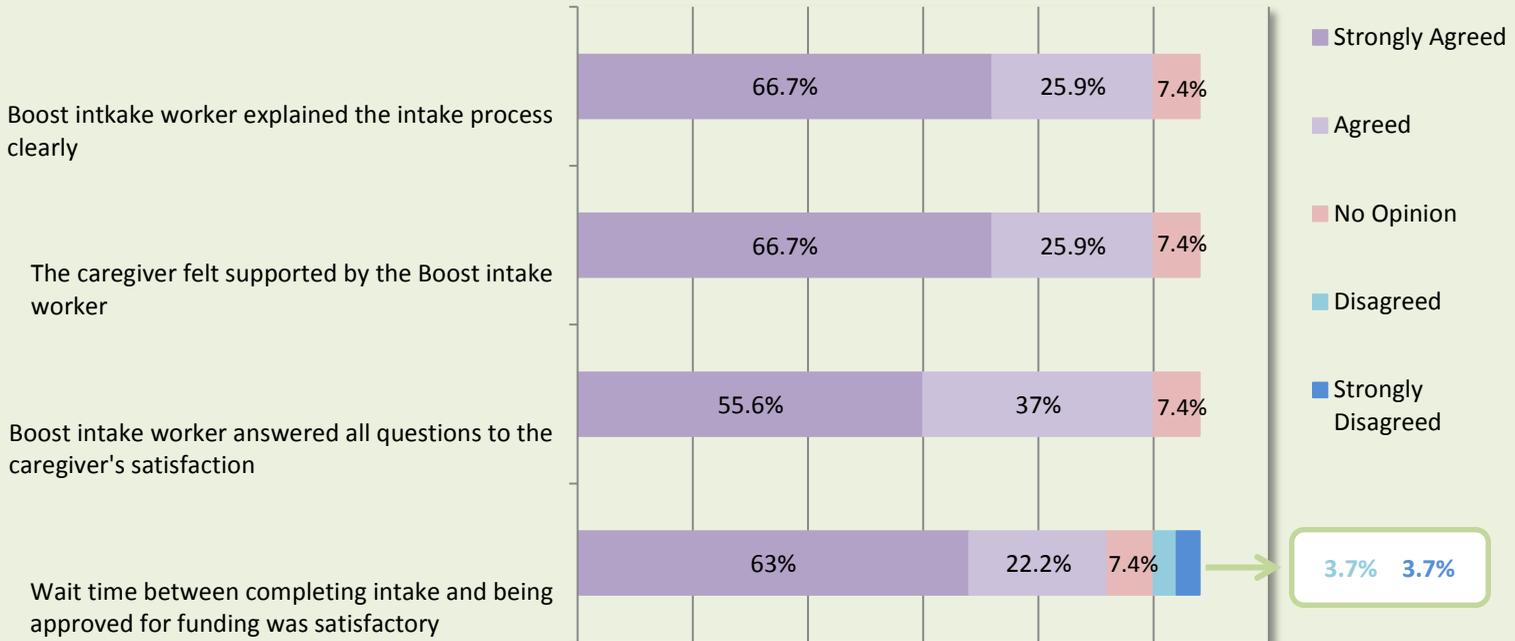
## Referral & Intake

*"Your services are a wonderful help. We don't know how we would have coped if it wasn't for the ICE Program."*

~caregiver



## Referral & Intake Experience



*"This is an essential service for families dealing with issues involving child exploitation."*

~caregiver

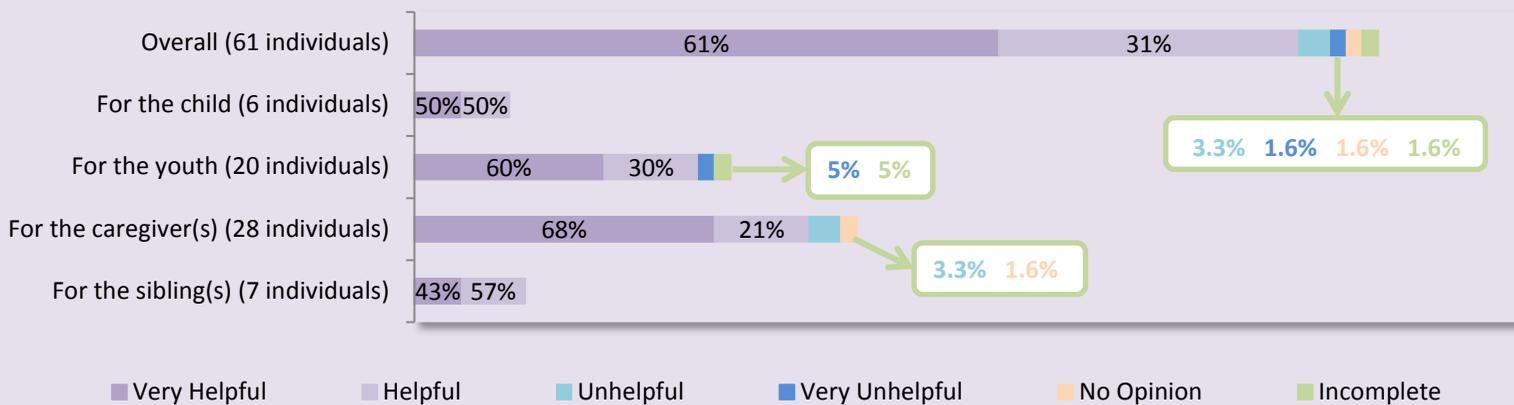
\*Period of intake: November 1, 2012-October 31, 2013

\*\* These 61 clients included six children aged 11 years and under, 20 youth aged 12-17 years, seven siblings and 28 caregivers.

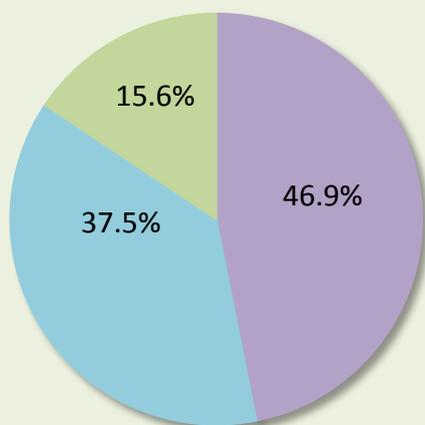
# Internet Child Exploitation (ICE) Program Survey Results

## Counselling Services

How helpful was the counselling (from the caregiver's perspective)?



## Feelings About Number of Counselling Sessions Provided



- Felt funded sessions were about the right amount to help cope
- Felt funded sessions were not enough to help cope
- Felt funded sessions were more than needed to help cope

*"We were so grateful for the funding as we did not have any coverage that would have helped to pay for counselling. The counselling received helped us understand, manage and make adjustments to our family dynamics."*  
~caregiver

*"As the parent, I am very grateful for the sensitivity and support received by both my daughter and myself. My daughter will need a lot more counselling which is going to be costly as a single income, single parent but I am more than grateful for the referral to the wonderful counsellor."*  
~caregiver